



2020 ANNUAL REPORT











FROM OUR LEADERSHIP

This past year, 2020, was a year of change for Hope Cottage. We saw the departure of Chief Executive Officer, Brooks Quinlan, and the hiring of Teresa Lenling as the new CEO who will lead our organization as we nurture and build families through education, counseling, and adoption services. Under Teresa's visionary leadership, we are completing a strategic planning process that positions our organization to further define and develop our expanded services in youth education, parenting support, adoption, and foster care services.



Hope Cottage remains so very grateful for our generous supporters, advocates and friends. YOU make the excellent work of our professional team possible—even during a pandemic!

On a personal note, my affiliation with Hope Cottage spans 70+ years. I am proud to be a "Hope Baby", adopted in 1945. I, along with the entire Hope Cottage family, value adoption as a lifelong process. The Board of Directors and the professionals at Hope Cottage will continue its 100+ year legacy as a full-service North Texas agency serving families across all life stages.

On behalf of the Board, we thank you for being a part of our growing Hope Cottage family.

Carmyn Neely Board of Directors - Chairman

Carmyn Nesly

As Hope Cottage's new CEO, I want to express how honored I am to represent the mission of this organization each day. 2020 was a year like no other, and our mission has never been more important for the children and families in need of support.

Throughout Hope Cottage's over 100-year history, when faced with challenges and transitions, we embrace these as new opportunities to grow and build a greater future for our community. To ensure we are adapting with the ever-changing needs of the community, we embarked on the development of a new strategic plan to strengthen



our vision for years to come. In response to the impacts of COVID-19, Hope Cottage jumped into action to pivot and adjust our operations to meet the need, continuing to provide the high-quality program services that create lasting impact now and into the future.

Your support is a lifeline to us and to the communities we serve. We express our deepest appreciation for your dedication, and together we will continue to strive towards our goal to build and nurture children and families across our great community for generations to come.

Teresa Lenling Chief Executive Officer

YEARLY SERVICE TOTALS

746

Provided assistance to 746 pregnant and/or parenting clients (43 facing unplanned pregnancies and 703 young parents)

437

Hosted 8 virtual professional education events with 437 attendees

394

Conducted 394 parenting education classes

328

Provided adoption education to 328 nurses, social workers, and other community professionals

64

Placed 64 children in safe and loving foster and/or adoptive homes

4028

Provided 4,028 hours of internship experience for Social Work, Counseling, and Education interns

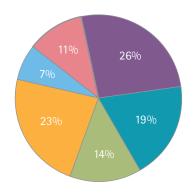
4696

Provided preventative education to 4,696 youth in 7 school districts

140

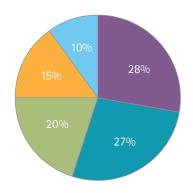
Managed post adoption services for on average 140 new and existing clients each month

FINANCIAL HIGHLIGHTS



Revenue and Support

■ Investment/Other Income	609,235	26%
■ Government Contracts and Grants	433,636	19%
■ Foundation Support	315,000	14%
Program Fees	538,254	23%
Contracts for Services	169,420	7%
Contributions and Workplace Givin	g 243,632	11%
Total Annual Support	\$2,309,177	100%



Expenses by Program

Foster Care Services	549,748	28%
Infant Adoption Services	537,376	27%
Education & Parenting Support	402,782	20%
Management & General	293,597	15%
Fundraising	200,949	10%
Total Expenses	\$1.984.452	100%

TIMES OF CHANGE AND LEARNING TO PIVOT



In 1918, Hope Cottage opened its doors for the first time amidst the devastation of the Spanish Flu. This past year, another global pandemic challenged us to adapt to the quickly changing needs of our community in order to continue serving them effectively. In response, we transformed our in-person programming such as parenting and youth education classes

to a virtual format, and implemented safety procedures for our front line staff who continued to serve clients facing crises.

In Fall of 2020, Hope Cottage experienced a leadership change. Teresa Lenling, former Vice President of School and Community Engagement at the Perot Museum of Nature and Science, stepped into the role of CEO with determination to continue Hope Cottage's trajectory of growth. To support our continuous focus on high-impact programs for children and families across the community, we launched a new strategic plan process. With the foundation of our legacy programs and a new strategic plan, we are well-positioned to move forward into the future. Building the critical resources and flexibility our organization believes in is essential in order to meet the many diverse needs within our community.

The past year has been a time for self-reflection, with a great appreciation for those who continue to support our mission and ability to provide resources to children and families in our community. As we look back upon 2020, one thing has remained constant: We are all in this together. With your support and generosity, Hope Cottage will continue to impact our community now and for the next 100 years.



CONTINUUM OF CARE APPROACH

Infant Adoption is at the core of our mission and has been since our inception in 1918. Building loving, stable families is at the heart of all we do. Birth parents and adoptive families receive counseling, education and support throughout their journey with Hope Cottage. Birth parents come to Hope Cottage to receive guidance and support as they carefully consider what is best for themselves and their child. Our trained staff provide comprehensive counseling and a calm voice of hope during these difficult situations. If an adoption plan is chosen, Hope Cottage works closely with the birth parents and the adoptive family to ensure the best match possible.

Youth Education and Prevention (YEP) is a preventatative education program designed to reduce risky behavior in teens by equipping them with the knowledge and skills to develop and maintain healthy relationships and make informed choices. YEP offerings include Love Notes, a multi-sessional evidence-based curriculum that focuses on the identification and sustainability of healthy relationships. In addition, YEP offers ABC's of Adoption which is a one-hour presentation focused on educating youth about the option of adoption when faced with an unplanned pregnancy. Also offered are education workshops for teachers and other youth-serving professionals, including a statewide required training for high school health teachers, Parenting and Paternity Awareness, in which Hope Cottage partners with The Office of the Attorney General of the State of Texas.

Alley's House Parenting Support Program is a comprehensive program offered to parents, including those who are expecting, in the Dallas and El Paso areas. Our services help struggling parents overcome obstacles that prevent them from providing a safe and stable family environment. 25% of our clients are teen parents between the ages of 13-19. All clients fall under the federal poverty guidelines. We address the core issues that hinder our client's ability to be successful. The Alley's House program guides that process by implementing regular case management services, individual and group parenting and life skills education, and peer support. Alley's House participants are eligible to receive basic needs assistance at no cost to them.

Foster Care Services (FCS) ensures neglected and abused children are placed in safe and loving foster homes while their legal cases are being reviewed by the courts and Child Protective Services (CPS) to reach successful permanency. Our FCS Program not only provides families the opportunity to foster children who enter CPS custody, but also provides the adoption services necessary to ensure that children and foster families are permanently and legally joined together if the children's parental rights are terminated. Our FCS Program provides foster families individualized training, trauma informed education, and therapeutic services to ensure the complex needs of foster children are met while living in a stable family environment. The Hope Cottage Foster Care Services program serves individual children and sibling sets from 0-17 years of age. Children are placed with a caring foster family who has been educated about their needs and embrace them into their family through foster care.

Professional Education continues the mission of Hope Cottage by offering free adoption education training for social workers, nurses and community partners. This training has been delivered for over fifteen years and equips providers with the resources and information necessary to present accurate adoption information and compassionate responses to women facing an unplanned pregnancy.

Post Adoption Support: Considering our long history in adoption, Hope Cottage understands the need for a continuum of support throughout the lifelong journey of adoption. Our post adoption support services are available for all members of the adoption triad. Our adoption competent staff provide group and individual counseling, as well as the support and resources necessary to navigate the unique challenges of adoption.

2020 HIGHLIGHTS



- Early in 2020 we enjoyed seeing everyone at our Donor Recognition event.
- In August, Hope Cottage welcomed our new CEO, Teresa Lenling.
- Despite the pandemic, donations from both Giving Days, North Texas Day of Giving and North Texas Cares, were the largest to date.
- Programming was adapted to virtual platforms in order to serve our community safely.
- Our first socially distanced *Holiday Drive Through* event was a success.









DONOR RECOGNITION

Listed are donors who made gifts during the 2020 fiscal year.

The numbers after the donor names shows years of giving. Any omission is not intentional.

D Donors of Distinction – donors making annual gifts for 20 or more consecutive years.

Andrew and Kimberly LeGrand 8

- M Donors of Merit donors making annual gifts for at least ten consecutive years.
- F Hope Forever donors who include Hope Cottage in their will and estate plans.
- **S** Hope Sustained honors donors who make a monthly or quarterly pledge.

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Keith Loneker 1

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Social Services Agencies and Community Organizations

AdoptionWorks Birth Choice of Dallas Braving Infertility Together C7 Human Trafficking Coalition Capital One CASA of Collin County CASA of Denton County Center of Hope Child Protective Services Dallas Child Protective Services El Paso Dallas CASA Dallas Children's Advocacy Center Dallas County Juvenile Department Denton Public Libraries First Baptist Church Forney Grant Halliburton Foundation Head Start HomeSAFE El Paso Homeward Bound Hope Supply Co. Hope Women's Center In My Shoes Jubilee Park Office of the Attorney General, Child Support Division Outlast Youth Pregnancy Resource Center of Grand Project Amistad Pursuit of Happiness Counseling Resolana Serve Denton Sherman Chamber of Commerce Sherman Public Libraries Sherman Rotary Club Southwest Coalition for Life Sparrows Gallery of Denison St. Francis Ministries Texas Pregnancy Care Network Texoma Youth Guide The Church of St. Clement's The Family Place Trilogy Community Church Workforce Solutions For North Central Texas

Medical Facilities

Options High School

Poteet High School

Skyline High School

Summit High School

Terry Middle School

University of North Texas

Vanston Middle School

Wooley Middle School

WT White High School

Wilkinson Middle School

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Woodrow Wilson High School

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Words can't express the gratitude we feel for our amazing Hope Cottage donors. Despite the challenges 2020 brought to this world, our dedicated and committed donors continue to stand by our side and partner together in the success of our mission.

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UPCOMING IN 2021

- 2021 Program Awareness and Fundraising Campaign
- Donor Recognition & Hope Baby Reunion September 9, 2021
- North Texas Giving Day September 23, 2021
- National Adoption Month November 2021



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